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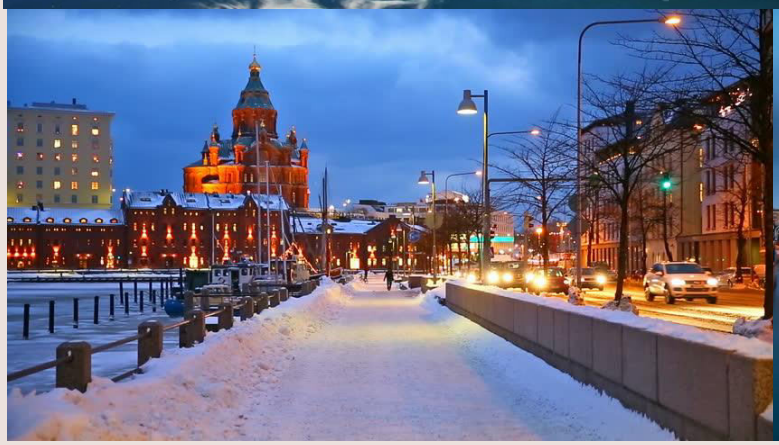
Travel with Pleasure...

Air Booking | Hotel Reservation | Corporate Events | Corporate Packages | Domestic-International Packages

11 NIGHTS & 12 DAYS – SCENIC SCANDINAVIA



Copenhagen, Denmark's capital, sits on the coastal islands of Zealand and Amager. It's linked to Malmo in southern Sweden by the Öresund Bridge. Indre By, the city's historic center, contains Frederiksstaden, an 18th-century rococo district, home to the royal family's Amalienborg Palace.

Oslo, the capital of Norway, sits on the country's southern coast at the head of the Oslofjord. It's known for its green spaces and museums.

Stockholm, the capital of Sweden, encompasses 14 islands and more than 50 bridges on an extensive Baltic Sea archipelago.

Helsinki, Finland's southern capital, sits on a peninsula in the Gulf of Finland. Its central avenue, Mannerheimintie, is flanked by institutions including the National Museum, tracing Finnish history from the Stone Age to the present.

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PACKAGE HIGHLIGHTS

- Return Economy class airfare from Mumbai
- Visa and Travel Insurance
- Accommodation for 02 Nights in Copenhagen in Comfort Hotel Vesterbro Copenhagen or Similar
- Accommodation for 02 Nights in Bergen in First Marin Hotel Bergen or Similar
- Accommodation for 02 Nights in Oslo in Quality Hotel 33 Oslo or Similar
- Accommodation for 02 Nights in Stockholm in Best Western Capital Hotel Stockholm or Similar
- Accommodation for 01 Night in Overnight Cruise from Stockholm to Helsinki
- Accommodation for 01 Night in Helsinki in Hotel Arthur Helsinki or Similar
- Daily Breakfast at Hotel
- 10 Dinners
- Guided City Tour in Copenhagen
- Visit Rosenborg Castle, Armory Chamber and Crown Jewels
- Enjoy a Canal Cruise in Copenhagen.
- Guided City Tour in Bergen
- Experience the Fløibanen Funicular Ride in Bergen
- Enjoy Cruise on the Sognefjord
- Enjoy Scenic Flamsbana train Ride Myrdal - Flam
- Guided City Tour in Oslo
- Visit Vigeland Park in Oslo
- Guided City Tour in Stockholm
- Visit to the Vasa Museum & Royal Palace in Stockholm
- Visit to The Stockholm City Hall
- Guided City Tour in Malmo
- Drive to Copenhagen across the Famous Öresund Bridge.
- Guided City Tour in Helsinki
- Visit to Helsinki Cathedral and Uspensky Cathedral in Helsinki
- All transfers on AC Coach

PACKAGE COST

	Package Cost
Adult	INR 297820

DAY WISE TENTATIVE ITINERARY:

Day 1: Copenhagen

Your spectacular Scandinavian holiday would begin with the arrival in the capital city of Denmark, Copenhagen. The term 'Scandinavia' refers to the main lands of three kingdoms, namely - Denmark, Norway and Sweden. The peninsula is popular for fjords and exciting winter sports. On arrival in

Copenhagen, outside the baggage hall and he/she would transfer you to the hotel. After check-in at the hotel, unwind and relax enjoying the comforts of the hotel.

Later in the evening, enjoy a hot dinner at an Indian restaurant and then spend a comfortable overnight stay in Copenhagen. (Dinner)

Day 2: Guided city tour of Copenhagen

Enjoy a Scandinavian breakfast and then proceed for a guided tour of the beautiful city of Copenhagen. On this tour, you would see significant places such as the City Hall, Christianborg Palace or the Parliament building, a royal palace and the seat of Danish parliament, situated on the islet of Slotsholmen in central Copenhagen, Stock Exchange, Little Mermaid and Gefion Fountain - an impressive fountain and one of the largest monuments which features a large group of strong Oxen pulling the plough of Gefion - the legendary Norse goddess. It has also been used as a wishing well by tourists for many years. You would also see some more interesting sites on this tour.

Return to your hotel in Copenhagen after an exciting day; savour a scrumptious dinner at an Indian restaurant and have a comfortable overnight stay in Copenhagen. (Breakfast, Dinner)

Day 3: Copenhagen – Bergen

After a Scandinavian breakfast, Proceed to airport for your flight to Bergen. Arrive at Bergen airport and transfer to Hotel and Check in and relax today for your next tours. Have dinner in Indian Restaurant. Overnight in Bergen. (Breakfast, Dinner)

Day 4: Bergen- Guided City tour of Bergen, Funicular experience.

After a buffet Breakfast on board get ready to explore the beautiful city of Bergen.

This city still retains its small-town charm and atmosphere, surrounded by seven rounded lush mountains. The Hanseatic wharf Bergen with its pastel-colour wooden houses, winding cobblestone streets and Old Bergen are just a few of the many attractions that make Bergen an enchanted place. Next, you would set out for a fun-filled ride on the Funicular to the top of the mountain from where you would enjoy panoramic and uninterrupted views of the city. You can also indulge in some shopping at the many exciting outlets located here. Later, dig into a warm, delicious dinner at an Indian Restaurant before retiring to the hotel room in Bergen for a comfortable overnight stay in Bergen. (Breakfast, Dinner)

Day 5: Norway in a Nutshell

Today, check-out early with packed cold breakfast from the hotel and get ready to experience for Norway in a Nutshell Tour.

Starting from Bergen you first set out on a scenic bus journey through charming villages and scenic nature landscapes, towards Gudvangen. The bus will arrive in Gudvangen, where you continue the tour by taking a fjord cruise on the on the narrow Nærøyfjord and the magnificent Aurlandsfjord. The Aurlandsfjord is a picturesque fjord that offers stunning views, while the Nærøyfjord is a dramatic fjord surrounded by high mountains. Nærøyfjorden is one of the mostnarrow fjords in Europe and included on UNESCO's World Heritage List. After your fjord cruise you arrive in the small village of Flåm, nestled in the innermost part of the Aurlandsfjord, where your tour continues by taking the legendary Flåm Railway. The Flåm Railway offers spectacular panoramic views to some of the wildest and most magnificent nature in the Norwegian fjord landscape.

The Flåm Railway will arrive in Myrdal, where you change trains and continue through scenic mountain terrain to Geilo and then to Oslo by train. Overnight stay at Oslo hotel post Indian dinner. (Breakfast, Dinner)

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Day 6: Guided city tour of Oslo

After a Scandinavian breakfast, sit back and relax in your coach, as you set out to explore Oslo - the Viking capital, where fjords and mountains meet. During the guided city tour you will see the City Hall and Visit the magnificent and unique Vigeland Sculpture Park – the world's largest sculpture park and one of the highlight of your city tour. After a wonderful day in Oslo enjoy an Indian Dinner and return to the Hotel. Overnight at Oslo. (Breakfast, Dinner)

Day 7: Oslo – Stockholm by train

Today, after a Scandinavian breakfast, sit back and relax, as you would be moving from Oslo to Stockholm by train. Stockholm is the capital of Sweden and the most populous city in the Nordic countries. The city stretches across fourteen island where lake Maralen flows into the Baltic sea. Just outside the city and along the coast is the island chain of the Stockholm archiplago. The area has been settled since the Stone age, in the 6th Mellenium B.C, and was founded as a city in 1252 by Swedish statesman Birger Jarl. It is also the capital of Stockholm County.

Upon arrival, enjoy the evening at leisure. Later, enjoy an Indian dinner and then a comfortable overnight stay at the hotel in Stockholm. (Breakfast, Dinner)

Day 8: Guided city tour of Stockholm

After a Scandinavian breakfast, proceed for a guided city tour of Stockholm, often referred to as 'Beauty on Water'. The city's beauty and fashion sense has attracted visitors from all over the world. The city along with its neighbouring islands is known for its' authentic cuisines, trend-setting designs, unmatched museums, beautiful parks, great shopping centres and an amazing ambience.

Visit the City Hall - one of the most iconic buildings of Stockholm with impressive architecture and artistic embellishments, also the place where the Nobel Prize banquet takes place every year. See Royal Palace, the Cathedral and visit Gamla Stan. Later proceed for a delicious dinner at an Indian restaurant and then spend a comfortable overnight stay at the hotel in Stockholm. (Breakfast, Dinner)

Day 9: Ferry to Helsinki

After breakfast, free time for leisure. You will be transferred to board an overnight ferry for a fascinating voyage across the Baltic Sea and through the Swedish archipelago to reach Helsinki. Enjoy a local continental buffet dinner on board. After dinner, you could spend the night dancing in the nightclub, lingering in the various shops or enjoying the scenic view, as you proceed to Helsinki. Tonight, have comfortable stay on board. (Breakfast, Dinner)

Day 10: Arrival in Helsinki, Helsinki city tour.

After a Scandinavian breakfast on board, your would begin your day with the arrival in Finnish Capital, Helsinki.

Today you would proceed on a tour of this city with an experienced English-speaking local guide. On this tour, you would enjoy the sights of this beautiful city that range from neoclassical to modern. You would get to see some of the major attractions of the city, such as: Senate Square, the Lutheran Tempelliauki Church or 'Rocky church of Helsinki' - which is quarried out of natural bedrock, the marvelous Sibelius Park, Presidential Palace, Finland Hall, Opera House and many more interesting sights.

Later, enjoy an Indian dinner and then a comfortable overnight stay at the hotel. (Breakfast, Dinner)

Day 11: Visit to Tallin City, Estonia Day Excursion

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After enjoying early breakfast at the hotel, you would proceed to Helsinki pier on a local coach to board the ferry from Helsinki to Tallinn city. Enjoy a 2 hours' scenic journey on beautiful Tallinn Silja line. You would also get a chance to indulge in duty free shopping on board.

Upon arrival in Tallinn, you would meet your guide and coach driver on the pier and thereafter, proceed for a city tour. Tallinn is truly one of the gems of Northern Europe and there is plenty to see in the beautiful city. The city is a fusion of the modern and the medieval. The ancient churches, baroque structures, glass skyscrapers, and amazing cafes and eateries, lends a charming and vibrant character to the city. The old town has been well preserved and was mentioned in the UNESCO World Heritage List in 1997.

Here in this city, you would see sights such as: the Alexandra Nevsky Cathedral, Great Guild Hall - which is significant as the home of Tallinn's union of wealthy merchants.

After an exciting tour, you would be dropped back to Tallinn pier to board the ferry back to Helsinki. On arrival, proceed for a delicious dinner at an Indian restaurant and then enjoy a comfortable stay at the hotel in Helsinki. (Breakfast, Dinner)

Day 12: Departure

Relish a Scandinavian breakfast on the last day of your holiday and check-out from the hotel. You would then be transferred to the airport to board your flight back home, armed with wonderful memories of the tour. (Breakfast)

EXCLUSIONS:

- 5% GST Will Be Applicable on Total Tour Cost.
- Cost of Sightseeing (Except Above)
- Any personal expenses i.e. Laundry, Tips, And Phone calls etc.
- Anything which is not mentioned in Inclusions.
- Any surcharge applicable during your travel dates.
- No Porterage Included. You have to carry your luggage on your own to your room.
- All Museums and Monuments are from outside unless mentioned in inclusions.

TERMS & CONDITIONS:

EUC Driving regulation/ Law for drivers:

- Working Hours: Maximum 12 Hours/day.
- Driving Hours: maximum 9 hours/day. (Every 4 hours and half must rest min 45 min).
- Everyday sleeping period: Minimum 11 hours before start another day

Important Notes

- Please note that all the hotels will be either in Airport area or in the outskirts of the city.
- For Eiffel Tower 3rd Level entrance all passengers must queue up. This queue may last up to 2-3 hours.
- Eiffel Tower Illuminations are subject to weather conditions and Eiffel Tower policies.
- Due to unavoidable circumstances if we are not able to finish any attraction or tour, there will be no refund.
- In some of the European Cities Soup, Starters and Sweets served are limited.
- Some of the meals in the itinerary can be Pizzas & Pastas to provide variety of cuisine.
- Note: In case of non-availability of Eurotunnel, channel crossing will be done by ferry which will take little longer time than tunnel crossing.

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Brochure Accuracy:

- All information given in the Brochure / Itinerary / Sightseeing Tours are based on the information available at the time of publication. We reserve the right to change any brochure / itinerary before or after booking of your tour due to any event beyond our control. In case if we will know about any changes before your departure we will update or communicate with you otherwise our Tour Manager or Local Representative will inform you of the changes on the tour. We have provided information to the best of our knowledge and we will not be held responsible for any inaccuracy in brochure.

Tour Cost, Taxes & Rate of Exchange:

- ROE will be determined on the day when you make the final payment.
- All our Tours are priced in two parts Indian Rupees and Foreign Currency Amount (which is EURO / Great British Pound / Swiss Francs depending on Tour / Destination you choose to visit). However, the cost must be paid in India before your departure in Indian Rupees only. Foreign Exchange Amount will be converted to Indian Rupees with the prevailing rate of exchange of respective currency on the day when you make final Payment towards forex part.
- The initial deposits & initial payments will be towards the INR or Indian rupee payments. Later, as and when you pay towards foreign exchange component, the rate of exchange is counted towards the forex rate prevailing on that day exchange rate.
- Initial Deposit will be considered towards Indian Rupees part only.
- Addition to Tour Cost 5% Service Tax is applicable on entire tour cost unless specified in the Inclusions
- ROE will be determined on the day when you make the final payment.
- All our Tours are priced in two parts Indian Rupees and Foreign Currency Amount (which is EURO / Great British Pound / Swiss Francs depending on Tour / Destination you choose to visit). However, the cost must be paid in India before your departure in Indian Rupees only. Foreign Exchange Amount will be converted to Indian Rupees with the prevailing rate of exchange of respective currency on the day when you make final Payment towards forex part.
- The initial deposits & initial payments will be towards the INR or Indian rupee payments. Later, as and when you pay towards foreign exchange component, the rate of exchange is counted towards the forex rate prevailing on that day exchange rate.
- Initial Deposit will be considered towards Indian Rupees part only.
- Addition to Tour Cost 5% Service Tax is applicable on entire tour cost unless specified in the Inclusions.

Validity of Rates, Airfare &Taxes:

- All the rates are subject to change without any prior notice
- Costing of the current tour is based on current Airfare and Taxes as on October '2018. Any further increase in airfare OR taxes due to increase in the fuel price, change in government Regulations, taxes, etc., charged by the airline will have to be borne by the passengers that may be before or after booking of tour.
- All rates are strictly subject to availability at the time of booking from Airlines, Hotels, Meals, Sightseeing, Coaches, Train Tickets (if any) etc.

Payments and Options for Payments:

- Payments are accepted in Indian Rupees only. Payments can be made by Cheque, Bank Transfers, Demand Drafts, Cash (Maximum upto INR 49000/- per person with PAN Card Copy) and Credit Cards.
- Copy of PAN Card is required if Payment is made by cash and is more than Rs.50,000/-
- If you are paying by Credit Card 1.24% of the amount paid by the card will be charged additionally on and above the tour cost.

Refunds:

- There will be no refund on unutilized services or partly utilized services.

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- Due to reasons beyond our control such as strikes, heavy traffic, rain etc. or you did not use services such as Meals, Entrance Fees, Sightseeing Tour, Hotels, Cruises, Optional Tours it is clearly understood that there will be no refund due to any reason whatsoever.
- Any refund (if due) process will take minimum 30 days or the time taken as per the supplier policy on whose services needs to be refunded.
- Refunds will be given in Indian Rupees and through Cheque or Bank Transfers only in your account even though payment is done by cash.
- If refund is due in foreign currency the ROE will be considered on the day when the payment was made.

Visas:

- As an International Traveller one is obliged to obtain necessary visas for their required Travel.
- As your tour operator we may give guidance to obtain for your visas but granting of the visas are solely at direction of respective consulate / embassy only.
- For the guidance we will charge and that amount may include Visa Fees, Costs Incurred in the Process.
- Please note that for UK visas person has to go and submit their documents on their own. We can only help and assist with preparation of documents and seeking the appointment for the submission.
- The entire visa Fees and Charges are non-refundable and in case of non-availability or denial of the visas. You are liable to pay Visa Charges Stated by us plus any cancellation charges (if falling in cancellation period). (Stated as above in Cancellation Policy).
- All visa must be processed at least 75 Days prior to your departure date. We must get all visa documents as per requirement minimum 75 days prior to your departure date to Process visas on time for your successful travel however giving documents on time does not guarantee visas or on time availability of visas.
- All the Visa Documents needs to be sent before 70 days (Or stipulated period) and in case of non-compliance of visa documents or late documentation passengers are liable to pay Cancellation Charges.
- Passengers confirming tour within 45 Days of travel date may face cancellation or date change of departure due to inadequate time for the visas. Heavy charges may apply on the same. However, Company will not be held responsible in case of any delay, rejection or non-availability of visas from the Consulate and passengers are liable to pay all the additional charges occur because of the same.
- Granting Visas and Granting Visas on time is solely at the discretion of Embassy / Consulate. We act only as a facilitator for obtaining Visas. Consulate may ask you or entire family to appear personally for Interview or Biometrics. Any cost incurred for this must be paid by the passengers only.
- For any rejection or non-availability of the visas Passengers are liable to pay Cancellation Policy Stated above and Company under any circumstances will not be held responsible or liable for any cancellations.
- If you are unable to travel on the Tour you have booked due to any error on the part of Embassy / Consulate or Incorrect Visas or Delayed Visas you shall have an option to travel on future date tour or change in your Individual Bookings. Amendment and Cancellation charges applicable and are to be borne by the passengers only.
- Consulates are not in Ahmedabad. Your travel cost and arrangements for travelling to Delhi/Bombay or any place due to personal calls or submissions is totally on your account only.

Cancellation And / Or Amendments by Traveller:

- All cancellations / amendments must be received in Writing to us either by email or Fax and has to be followed by a phone call by a concerned traveller. Once received we shall action the same in 24 to 48 Hours.
- Any Amendments you make after booking the tour will be treated as new booking and will be Strictly Subject to availability and rates available at the time of changes requested. If the same is made within cancelation period, cancellation charges will apply. also it is must to put this requests in writing and get confirmation is wri ting from our side. For any amendment the company reserves right to charge Rs.5000/- per transaction on and above any additional cost / amendment charges / applicable cancellation.
- If you wish to deviate your tour from the group on return to India the same is permitted. You will have to pay Rs.5000/- per deviation plus difference of Airfare as per availability of the date you wish to travel on. Pre - Tour deviations are not possible on

Group Airfare. If you wish to go earlier than Group Departure Date than you are required to pay the difference of Individual Airfare and Group Fare.

- Any request to Change the tour date will be treated as cancellation on the last tour and fresh booking on the new tour. Cancellation charges will apply as stated above on the tour you are cancelling. New Tour may have different pricing even though may have a same itinerary and passengers are liable to pay the new tour charges.
- Please note that Company will be not be liable to pay any Cancellation Charges / Compensation / Expenditure if you are unable to join the tour due to any illness, court orders, non-availability of travel documents or visas, the same has to be borne by passengers only.

Minimum Participation & Tour Cancellation:

- Operations of Groups Tour to Europe is subject to Minimum Participation of 35 paying adult passengers.
- Maximum how many passengers travel on the tour is Travelsukha (P) Ltd decision and passengers will have no say on the same and there won't be any empty seats on the coach.
- Tours specified in the brochure / itinerary is subject to minimum participation of paying participants. If the participants are below the minimum prescribed or any unforeseen circumstances beyond our control or without assigning any reason the company reserves right to amend, amalgamate, alter, vary or cancel a tour without incurring the liability to pay any compensation.
- Under such circumstances amount paid by you will be refunded forthwith after deducting the actual expenses incurred by us like visa, travel insurance and the like but no compensation is payable. All refunds shall be given in Indian Rupees and through cheque or bank transfers only.
- If company decides to operate the tour with participation below minimum stipulated or if the participants are required to travel as "individual traveller" the company reserves right to collect additional amount in case any. Persons travelling as individual travellers such cases will not be provided certain services including that of tour manager and the client may travel in the same itinerary with some amendments such as in coach, airport transfers, which are fixed at times etc.

Overseas Travel Insurance:

- Overseas Medical insurance is mandatory for Travel to European Countries.
- Some of our Tour cost includes medical insurance up to the Age of 70 Year and for the duration of the Tour. Additional charges only apply for passengers who are above the age of 70 Years with medical history and who are traveling for longer than of duration of the tour. In some cases, all medical reports may be required. Please check with our sales staff if the same is included in your tour cost or required to be purchased separately.
- Insurance if any, included in the tour price may be the standard travel care insurance policy provided by a third-party insurance service provider and the scope of the cover may be limited in nature, the details of which shall be provided to you at the time of confirmation of your booking. You are advised to discuss your insurance needs directly with insurance agent before proceeding on the tour and at your own cost procure any additional cover as may be advised.
- Please note, Insurance is the subject matter of solicitation, please read the terms and conditions of the insurance document carefully before finalizing your desired insurance cover. Insurance coverage may be age related. Kindly get the complete details from the insurer.
- Please note that you would have a direct contractual relation with the insurer and the Company is only a facilitator. You shall therefore check the accuracy and correctness of the insurance policy and in case of any error or lapse report the same to the Insurer directly and get the same rectified by them, as the Company would not be responsible for the same.
- We request you to understand the coverage of your insurance in details before obtaining and departing on your tour. Any claim needs to be put up directly by passengers with the insurer. Any approval or denial of the claims it's solely at direction of the insurance company only and TravelSukha will neither be held responsible nor liable nor required to give any compensation in any matter for whatsoever reason.

Hotels & Rooming Configuration:

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- Unlike Asian or other countries most of the hotel rooms in Europe are relatively small and not all hotels have air-conditioners or fan due to climatic conditions.
- You will find a list of Hotels which we usually use in the Itinerary section.
- Please note that hotels chosen are usually not in the City Centre and in metro cities such as London, Paris, Rome, Munich etc. the hotels are mostly next to the airports or any place which is not near to city centre.
- In case of non-availability or necessary in case of unforeseen circumstances to change mentioned hotel Travelsukha will reserve a similar category of substitute hotel.
- Most of the Hotels will accommodate up to 3 persons in room and for your comfort also we accept minimum of 3 persons in one room.
- Most hotels have more Twin rooms. Double rooms are available upon request but not guaranteed. If the Double room is not available a Twin room will be given.
- Please note that size of the Double and Triple rooms are usually the same. In Triple room, third bed is typically a roll- away bed or an extra bed.
- Please note that standard check in time is 1500 Hrs and Check out is 1100 Hrs in Europe. (It may vary from Hotel to Hotel)
- Room Rates are based on Standard Rooms. Supplement cost will be applicable for Sea Facing /Lake Facing / Deluxe / Suite Rooms.
- Not All hotels in Europe Offers Free WIFI and if required it must be purchased directly from the reception.
- Due to major international events and trade fairs throughout Europe such as Air Show, World Athletic Meet, the Motor Show, Ice Skating Championships etc., the hotels may be blocked out more than two years in advance. In view of this, you may have to stay in hotels further away from the cities and the itineraries may have to be altered / amended.

Ferry Crossings:

- We travel on an Overnight ferry to Cross the English Channel which will be from Harwich to the Hook of Holland.
- You have Breakfast on board the ferry which will be according to the Cruise Policy.
- You will be provided with standard Inside Cabin where there will be a bunk bed.
- In ferry it is a normal procedure that they do not give baggage receipt, when you give your baggage to them at the time of check in.

Distances and Journeys:

- As the European Tours are done by coach, touring long distance is really unavoidable especially travelling from city to city. One has to sit in a coach for good amount of time and possibly many days will include long travel depending on the itinerary you choose. Though coaches are comfortable and Air conditioned, one has to be mentally and physically prepared for it.
Coach and Coach Captain:
- It is strictly not allowed to eat, drink or smoke inside the Coach.
- Coach Captains are bound by European laws and restrictions about driving hours per day and per week. All itineraries are planned as per them. Therefore, it is absolutely essential for passengers to follow the time very strictly and punctually.
- In some Coaches an emergency washroom is available. Keeping in mind hygiene standards it can be used only in case of severe emergency. We try to make sufficient stops to ensure the comfort of our passengers.
- For our tours we do have all sizes of coaches such as 30-seater, 49-seater and 55-seater. We choose coach as per number of participants in the tour and we tend to use full capacity of our coach with no seat or hardly a seat or two empties in the coach.
- Our coaches will not have any WIFI facilities on board.

Sightseeing & Tours:

- Please note that Eiffel Tower ticket time slots to go up needs to be pre – purchased and the same has very limited availability. If the same is not available we may have to queue up and the queue may last up to 2 to 3 hrs.
- Many times, due to strong wind or overcrowding on the 3rd level they stop the sale of the tickets and / or do not allow going on the top (3rd floor). In that case there will be no refund on the tickets.

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- Eiffel Tower illuminations are subject to weather conditions and Eiffel Tower policies.
- We do not visit any monuments from inside in our City Tours unless Inside visit is specified in our inclusions.
- We do visit Leaning Tower of Pisa but from outside only as the same is 8 storeys building with 295 steps to climb and no lift. We do not take you inside.
- As the coaches are forbidden in Historic Centre of Rome, Florence and Venice the tours will be done by foot and sufficient amount of walking is involved.
- It is very common to have major events, cycle races or marathons or heavy traffic or due to any unforeseen circumstances some part of cities are not accessible to general public. In a case like this we may have to do tour walking or amend the itinerary or we may not be able to do City Tour, Sightseeing or Meal. We will try our best to take a way out but there will strictly not be any refund for the unutilized services.

Baggage:

- On the tour luggage allowance in the coach will be one handbag and one suitcase per person.
- Portage in Any of Tours is not included. It will be passenger's responsibility to carry their bags to and from the Coach and their room.
- In case of any loss of baggage in airline, ferry, coach, hotels, or any place, TravelSukha will not be held responsible.

Tipping:

- Tipping is compulsory in Europe.
  Following are the tips each passengers are required to pay upon arrival or before departure in India.
- Central Europe – 3 EUROS per person per day
- Scandinavian Countries – 3 EUROS per person per day
- Russia – 6 EUROS per person per day
- Eastern Europe – 3 EUROS per person per day
- Spain & Portugal – 3 EUROS per person per day
- Egypt – 6 USD per person per day
- Turkey – 6 USD per person per day
- Tips must be paid by all the passengers both Adults & Children. Tips remain the same.
- The tips will be considered for the total duration of the tour including the arrival & departure days.

Food and Water:

- Breakfast: Your breakfast is normally a continental breakfast which usually will have Tea or Coffee, Juices, Cereals, Milk, Breads, Butter, Jam. No Indian item or Jain item may be available.
- Lunch & Dinner: All our Lunches and Dinners will be pure vegetarian meals. Your typical meal will consist of Two Main Veg Dishes, Naan or Roti, Dal, Rice, Salad and Sweet or Ice Cream.
- At Mt. Titlis, Jungfraujoch and Cruise they have meals as per their policy.
- If you are non-vegetarian please request us at the time of booking.
- Jain passengers: Please note, the Jain food which may be provided will be without onion, garlic & potatoes. Any further restriction from the above for vegetables etc. cannot be accommodated. Also, there will be restricted choice of vegetables, curries items for Jain passengers.
- Some of Meals will be Packed Meals on the Tour for betterment of itinerary and convenience of our passengers.
- Drinking water will not be provided during the tour because tap water is suitable for drinking.
- Meals Doesn't Include any Water Bottles, Beverages Hard/Soft drinks, Fruit Juices.
- In Some European cities soup, starter or deserts served are limited.
- Some of the meals in the tour can be pizzas and pastas to provide variety of cuisine.
- Please note that lunch and dinners are in restaurants, which may be far from your hotels.

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- If you are sick or ill on tour, we will guide you to the medical facilities but the tour will continue towards and the tour manager also will continue further on the tour. You will be on your own.

Discontinuation of Tour:

- In case due to loss of passport, theft, illness, death if you are not able to continue the tour the company is not liable to give any refund on unutilized services.
- Please note that in case of death of tourist(s) all the Arrangements of the transportation of the dead body including procuring death certificate, post – mortem, repatriation of dead body and all personal expenses has to be taken care by deceased's family or accompanying family or friends. Neither Tour Manager nor the company will be held responsible for the same.
- In case if you lost the passport, from Indian embassy in that country, you will have to get a new passport. And, with new passport you will have to straight return back to India. We will not allow you to travel with the tour, after losing the passport.
- Please note that in case if you have lost your passport the cost of getting new passport and change of arrangement to return back to India has to be borne by passenger and there will be no refund for any unutilized services.