

## 13 NIGHTS & 14 DAYS - BEST OF EUROPE

### DEPARTURE DATES: 28 Apr, 12 May, 26 May, 09 June



**Paris, France's capital**, is a major European city and a global centre for art, fashion, gastronomy and culture. Its 19th-century cityscape is crisscrossed by wide boulevards and the River Seine. Beyond such landmarks as the Eiffel Tower and the 12th-century, Gothic Notre-Dame cathedral, the city is known for its cafe culture and designer boutiques.

**Amsterdam is the Netherlands' capital**, known for its artistic heritage, elaborate canal system and narrow houses with gabled facades, legacies of the city's 17th-century Golden Age.

**Switzerland** is a mountainous Central European country, home to numerous lakes, villages and the high peaks of the Alps. Its cities contain medieval quarters, with landmarks like capital Bern's Zytglogge clock tower and Lucerne's wooden chapel bridge.

**Italy**, a European country with a long Mediterranean coastline, has left a powerful mark on Western culture and cuisine. Its capital, Rome, is home to the Vatican as well as landmark art and ancient ruins. Other major cities include Florence, with Renaissance masterpieces such as Michelangelo's "David" and Brunelleschi's Duomo; Venice, the city of canals; and Milan, Italy's fashion capital.



## PACKAGE HIGHLIGHTS

- Return Economy class airfare from Mumbai
- Visa and Travel Insurance
- Accommodation for 03 Nights in Paris in Hotel Forest Hill Meudon or Novotel Paris Airport or Similar
- Accommodation for 02 Nights in Amsterdam in Hotel Van der Walk Amsterdam or Similar
- Accommodation for 01 Nights in Mannheim in Mercure Mannheim am Friedensplatz or Similar
- Accommodation for 03 Nights in Switzerland in Hotel Terrace or Similar
- Accommodation for 01 Night in Innsbruck in Hotel Alp or Similar
- Accommodation for 01 Night in Padova in Point Hotel or Similar
- Accommodation for 01 Night in Florence in Hotel West Florence or Delta Florence or Similar
- Accommodation for 01 Night in Rome in Hotel Roma Sud or Similar
- Daily Breakfast at Hotel
- 13 Indian Lunches & 13 Indian Dinners
- 01 Hour River Seine Cruise
- Guided Paris City tour with Eiffel Tower visit at 3rd Level
- Entrance to Disneyland Park
- Brussels orientation tour with photo Stop at Atomium and Mannekin Pis Statue
- Madurodam - Dutch Miniature Park with Photo stop at Windmills
- Guided City tour of Amsterdam
- 01 Hour Dam Canal Cruise
- Guided city tour of Cologne
- Visit to Black Forest
- Boat ride at Rhine Falls
- Excursion to Mt. Tiltis with Ice Flyer
- Guided City tour of Lucerne
- 01 Hour Lake Lucerne Cruise
- Excursion to Jungfrau - Top of Europe
- Guided city tour of Interlaken
- Entrance to Swarovski Crystal Museum
- Guided city tour of Innsbruck
- 30 Min Gondola ride
- Guided Venice tour
- Guided Tour of Florence
- Photo stop at Leaning tower of Pisa
- Guided city tour of Rome and Vatican City
- All transfers on AC Coach
- Driver tip is included



### PACKAGE COST

	<b>Package Cost</b>
Adult	INR 247250
Child with Bed	INR 221420
Child without Bed	INR 160740

### DAY WISE TENTATIVE ITINERARY:

#### **Day 01: Today travel to Paris, the City of Lights and Glamour**

Welcome! Today we board our flight to one of the most beautiful cities - Paris. This fashionable and elegant city is known for its haute couture, renowned museums, breath-taking beautiful monuments and sensational cabarets. You will be greeted by your friendly Travel Professional outside the baggage hall. Next, we proceed straight to our hotel, where you check in and relax in the comfort of the hotel. Later we take a romantic cruise down the River Seine. Enjoy the unique view of the Top attractions of Paris. Overnight in Paris. (Dinner)

#### **Day 02: Guided city tour of Paris. Visit to Eiffel tower 3rd (Top) Level.**

After breakfast, we proceed for guided city tour of Paris. The tour passes before the great and symbolic tourist locations in the city, the Place Vendôme, the Place de l'Opéra Garnier, the Musée du Louvre, the Musée d'Orsay, the Place de la Concorde, the Champs Elysées, the Arc de Triomphe, Alexander Bridge and Les Invalides, Opera House and several others. Later we visit the iconic Eiffel Tower – 3rd Level, get a stunning view of the city from the Top. With its famous tapering cast iron tip, the Eiffel Tower is not just the symbol of Paris but of all of France. Erected by Gustave Eiffel to commemorate the centennial of the French Revolution in 1889, the 1,050-foot (320-meter) tower once held the title of the world's tallest structure. Overnight in Paris. (Breakfast, Lunch, Dinner)

#### **Day 03: Enjoy your day with full of excitement at Euro Disney, (choice of Disney Park or Disney Studios).**

Today, Experience a day full of excitement at this popular amusement park. The destination to relax and enjoy different kind of ride and studio Movies with your loved ones. You may choose between Disney Park and enjoy the several rides OR you may visit the Disney Studios and be astounded by the outstanding stunt shows, watch a film being made and see real-life sets used for creating blockbuster movies. Overnight in Paris. (Breakfast, Lunch, Dinner)

#### **Day 04: Onto Brussels. Visit to Grand Place and Photo Stop at Mannekin Pis statue. Visit Keukenhof Gardens (till 19th May) Or Visit the miniature park – Madurodam. (from 20th May)**

Today after the breakfast we proceed to Brussels, Headquarters of the European Union and capital of Belgium. On arrival in Brussels we visit one of Europe's most beautiful squares, the Grand Place, home to the medieval Town Hall and the fabled Mannekin Pis statue. Drive past St. Michael's Church and stop for a photograph at the Atomium. Later Relax in your coach as we proceed to the city of Lisse to tour the legendary Keukenhof Gardens (till the 19th May), where vast numbers of tulips, daffodils and hyacinths create dazzling patches of colour, witness the greatest flower show on earth (till 19th of May). From 20th May we visit Madurodam, the home to a range of 1:25 scale model replicas of famous Dutch landmarks, historical cities and large developments. Feel like a giant amidst models of palaces, canals, windmills, harbours, airports and other Holland attractions. Overnight in Netherland. (Breakfast, Lunch, Dinner)

#### **Day 05: Explore Amsterdam with Canal Cruise.**



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After Breakfast and proceed to the Dutch capital Amsterdam and board a glass-topped boat drifting through the canals which is the best way to explore Amsterdam. Thrive on the city's vibrant past with its 1,000 bridges and quaint old houses. Evening We will have dinner in Indian Restaurant. Overnight in Amsterdam (Breakfast, Lunch, Dinner)

**Day 6: See the largest Gothic Cathedral in Rhineland – the Cologne Cathedral.**

Next, we drive towards Cologne, famous for Eau de Cologne. On arrival visit the imposing Cologne Cathedral, a Gothic masterpiece with its 515 feet twin towers, a World Heritage site and the largest cathedral in Northern Europe. Relax in your coach as we drive to the heart of the Black Forest, Known for its dense, evergreen forests and picturesque villages and largely renowned for its spas and the cuckoo clocks. You will be enthralled at the scenic beauty of the quaint villages in the heart of Black Forest region. Witness a demonstration of how cuckoo clocks are made. Overnight in Germany. (Breakfast, Lunch, Dinner)

**Day 07: See the largest Waterfall in Switzerland - The Rhine Falls.**

After check out, we will Enjoy the scenic beauty as we drive towards Switzerland. We halt at Schaffhausen, where you see the magnificent Rhine Falls. Dinner will be served in Indian Restaurant. Overnight in Switzerland. (Breakfast, Lunch, Dinner)

**Day 08: Visit Mt. Titlis- enjoy Cable car rides including the world's first rotating cable car, the Rotair – to the top of Mt. Titlis at 3,020 metres. Cruise on Lake of Lucerne.**

Today enjoy one of the most memorable experiences of your Europe tour. Cable car rides including the world's first rotating cable car, the Rotair – to the top of Mt. Titlis at 3,020 metres. Mt. Titlis is central Switzerland's loftiest peak, covered with snow and ice and a visual treat. At 10,000 feet get an unrestricted 360 degree view of the Alpine landscape. Do not forget to visit the "Cliff Walk" a suspension bridge along the cliff of Mt. Titlis. Later proceed on an orientation tour of Lucerne: Lion Monument, Kapell Brucke with some free time to shop for famous Swiss watches, knives and chocolates. Enjoy a wonderful cruise on the scenic lake of Lucerne. Overnight in Switzerland. (Breakfast, Lunch, Dinner)

**Day 9: Highlight of the tour, Visit amazing Jungfrauoch and scenic Interlaken.**

Visit Jungfrauoch – The Top of Europe, for a memorable encounter with snow and ice, a high-point of your tour! to reach the highest railway station in Europe at 11,333 feet – a world of eternal ice and snow. Visit the Ice Palace. Visit the Sphinx observatory deck to view longest glacier in the Alps - the Altesch Glacier. Later we drive to Interlaken, a unique and fascinating city situated between two lakes of Thun and Brienz and one of Switzerland's best-known health and pleasure resorts. There is time to relax at the many cafes or shop for Swiss watches and chocolates. Overnight in Switzerland. (Breakfast, Lunch, Dinner)

**Day 10: Visit the beautiful city of Innsbruck. Visit Swarovski Crystal Museum – the dazzling world of crystals.**

This morning, we drive to Innsbruck. Enjoy an orientation tour of this beautiful city, see the Golden Roof with its gold-plated copper tiles, a characteristic landmark of Innsbruck, walk down cobblestone pathways of Maria Theresien Strasse and relive medieval European culture. The splendid Alps in the background provide a perfect picture-postcard setting. Later proceed to Wattens, to visit the Swarovski World of Crystals and marvel at the crystalline works of art. Overnight in Austria. (Breakfast, Lunch, Dinner)



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**Day 11: Welcome to Venice, city of Beautiful Monuments, Serpentine Canals, city that inspired poetry and passion through the ages, Enjoy Gondola ride.**

After Breakfast, check out of your hotel and we proceed towards Venice – Italy. Venice, the capital of northern Italy’s Veneto region, is built on more than 100 small islands in a lagoon in the Adriatic Sea. Arrive at the pier in Venice, where we board a private boat. Enjoy your Indian lunch on board while you sail over the Guidecca Canal, past the Adriatic Sea to arrive at St. Mark’s Square –the main square of Venice, where the only traffic is that of humans and pigeons! St. Mark’s Basilica, is one of the best examples of Byzantine architecture anywhere in the world. The famed Bell Tower and the Clock Tower, display not only the time of day, but also the dominant sign of the Zodiac and the current phase of the moon. See the Bridge of Sighs, made of white lime stone, that passes over the Rio di Palazzo, connecting the old prisons with interrogations rooms at the Doge’s Palace. Enjoy romantic gondola ride, this truly is one of the best ways to enjoy this enchanting city. Also witness a Murano Glass demonstration and marvel at the intricate and colourful glass artifacts, hand-crafted by master craftsmen. Return to the pier and proceed to check in to your hotel. Overnight in Padova. (Breakfast, Lunch, Dinner)

**Day 12: Guided city tour of Florence. All roads lead to Rome – the eternal city.**

Check out from your hotel and drive to Florence – cradle of the Renaissance. Florence, capital of Italy’s Tuscany region, is home to many masterpieces of Renaissance art and architecture. One of its most iconic sights is the Duomo, a cathedral with a terracotta-tiled dome engineered by Brunelleschi and a bell tower by Giotto. After arrival into Florence proceed for a guided city tour of Florence. Visit the Duomo, the city’s most iconic landmark, the Campanile, the Baptistery with its Gates to Paradise, Piazza Della Signoria – an open-air museum crammed with Renaissance sculptures, by historic cafes and presided over by the magnificent Palazzo Vecchio, the famed Ponte Vecchio bridge across the river Arno. Next, drive to Piazzale Michelangelo to get a spectacular city panorama. Later Relax in your coach as we go towards the eternal city of Rome. On arrival proceed for orientation tour of Rome, see the magnificent Colosseum, a vast amphitheatre that is still well preserved, Victor Emmanuel Monument, the Roman Forum and many more. Later visit the beautiful Trevi Fountains. Legend goes that tossing a coin over your shoulder gets you back to Rome. Drive to your hotel and check in. Overnight in Rome. (Breakfast, Lunch, Dinner)

**Day 13: Guided city Tour of Rome – the capital of Italy and Visit the world’s smallest country – the Vatican City (the Vatican Museum, the Sistine Chapel and the divinely beautiful St. Peter’s Basilica).**

Today we have a guided city tour of Rome, Italy’s capital, is a sprawling, cosmopolitan city with nearly 3,000 years of globally influential art, architecture and culture on display. Next the Vatican City – the smallest country in the world (note: shorts or sleeveless vests not allowed). Vatican Museum, where you see the renowned classical sculptures and masterpieces of the Renaissance Art. Visit the famed Sistine Chapel known for its masterpiece - the Last Judgement. This is also where the Pope gets elected. Later visit the divinely beautiful basilica of St. Peter’s. Get mesmerized by the works of Michelangelo and Bernini. Overnight in Tuscany. (Breakfast, Lunch, Dinner)

**Day 14: Fly back home.**

Your Holiday ends. Today it’s time to fly back home. (Breakfast)



## EXCLUSIONS:

- 5% GST Will Be Applicable on Total Tour Cost.
- Cost of Sightseeing (Except Above)
- Any personal expenses i.e. Laundry, Tips, And Phone calls etc.
- Anything which is not mentioned in Inclusions.
- Any surcharge applicable during your travel dates.
- No Porterage Included. You have to carry your luggage on your own to your room.
- All Museums and Monuments are from outside unless mentioned in inclusions.

## TERMS & CONDITIONS:

### EUC Driving regulation/ Law for drivers:

- Working Hours: Maximum 12 Hours/day.
- Driving Hours: maximum 9 hours/day. (Every 4 hours and half must rest min 45 min).
- Everyday sleeping period: Minimum 11 hours before start another day

### Important Notes

- Please note that all the hotels will be either in Airport area or in the outskirts of the city.
- For Eiffel Tower 3rd Level entrance all passengers must queue up. This queue may last up to 2-3 hours.
- Eiffel Tower Illuminations are subject to weather conditions and Eiffel Tower policies.
- Due to unavoidable circumstances if we are not able to finish any attraction or tour, there will be no refund.
- In some of the European Cities Soup, Starters and Sweets served are limited.
- Some of the meals in the itinerary can be Pizzas & Pastas to provide variety of cuisine.
- Note: In case of non-availability of Eurotunnel, channel crossing will be done by ferry which will take little longer time than tunnel crossing.

### Brochure Accuracy:

- All information given in the Brochure / Itinerary / Sightseeing Tours are based on the information available at the time of publication. We reserve the right to change any brochure / itinerary before or after booking of your tour due to any event beyond our control. In case if we will know about any changes before your departure we will update or communicate with you otherwise our Tour Manager or Local Representative will inform you of the changes on the tour. We have provided information to the best of our knowledge and we will not be held responsible for any inaccuracy in brochure.

### Tour Cost, Taxes & Rate of Exchange:

- ROE will be determined on the day when you make the final payment.
- All our Tours are priced in two parts Indian Rupees and Foreign Currency Amount (which is EURO / Great British Pound / Swiss Francs depending on Tour / Destination you choose to visit). However, the cost must be paid in India before your departure in Indian Rupees only. Foreign Exchange Amount will be converted to Indian Rupees with the prevailing rate of exchange of respective currency on the day when you make final Payment towards forex part.
- The initial deposits & initial payments will be towards the INR or Indian rupee payments. Later, as and when you pay towards foreign exchange component, the rate of exchange is counted towards the forex rate prevailing on that day exchange rate.
- Initial Deposit will be considered towards Indian Rupees part only.
- Addition to Tour Cost 5% Service Tax is applicable on entire tour cost unless specified in the Inclusions



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### **Validity of Rates, Airfare & Taxes:**

- All the rates are subject to change without any prior notice
- Costing of the current tour is based on current Airfare and Taxes as on October '2018. Any further increase in airfare OR taxes due to increase in the fuel price, change in government Regulations, taxes, etc., charged by the airline will have to be borne by the passengers that may be before or after booking of tour.
- All rates are strictly subject to availability at the time of booking from Airlines, Hotels, Meals, Sightseeing, Coaches, Train Tickets (if any) etc.

### **Payments and Options for Payments:**

- Payments are accepted in Indian Rupees only. Payments can be made by Cheque, Bank Transfers, Demand Drafts, Cash (Maximum upto INR 49000/- per person with PAN Card Copy) and Credit Cards.
- Copy of PAN Card is required if Payment is made by cash and is more than Rs.50,000/-
- If you are paying by Credit Card 1.24% of the amount paid by the card will be charged additionally on and above the tour cost.

### **Refunds:**

- There will be no refund on unutilized services or partly utilized services.
- Due to reasons beyond our control such as strikes, heavy traffic, rain etc. or you did not use services such as Meals, Entrance Fees, Sightseeing Tour, Hotels, Cruises, Optional Tours it is clearly understood that there will be no refund due to any reason whatsoever.
- Any refund (if due) process will take minimum 30 days or the time taken as per the supplier policy on whose services needs to be refunded.
- Refunds will be given in Indian Rupees and through Cheque or Bank Transfers only in your account even though payment is done by cash.
- If refund is due in foreign currency the ROE will be considered on the day when the payment was made.

### **Visas:**

- As an International Traveller one is obliged to obtain necessary visas for their required Travel.
- As your tour operator we may give guidance to obtain for your visas but granting of the visas are solely at direction of respective consulate / embassy only.
- For the guidance we will charge and that amount may include Visa Fees, Costs Incurred in the Process.
- Please note that for UK visas person has to go and submit their documents on their own. We can only help and assist with preparation of documents and seeking the appointment for the submission.
- The entire visa Fees and Charges are non-refundable and in case of non-availability or denial of the visas. You are liable to pay Visa Charges Stated by us plus any cancellation charges (if falling in cancellation period). (Stated as above in Cancellation Policy).



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- All visa must be processed at least 75 Days prior to your departure date. We must get all visa documents as per requirement minimum 75 days prior to your departure date to Process visas on time for your successful travel however giving documents on time does not guarantee visas or on time availability of visas.
- All the Visa Documents needs to be sent before 70 days (Or stipulated period) and in case of non-compliance of visa documents or late documentation passengers are liable to pay Cancellation Charges.
- Passengers confirming tour within 45 Days of travel date may face cancellation or date change of departure due to inadequate time for the visas. Heavy charges may apply on the same. However, Company will not be held responsible in case of any delay, rejection or non-availability of visas from the Consulate and passengers are liable to pay all the additional charges occur because of the same.
- Granting Visas and Granting Visas on time is solely at the discretion of Embassy / Consulate. We act only as a facilitator for obtaining Visas. Consulate may ask you or entire family to appear personally for Interview or Biometrics. Any cost incurred for this must be paid by the passengers only.
- For any rejection or non-availability of the visas Passengers are liable to pay Cancellation Policy Stated above and Company under any circumstances will not be held responsible or liable for any cancellations.
- If you are unable to travel on the Tour you have booked due to any error on the part of Embassy / Consulate or Incorrect Visas or Delayed Visas you shall have an option to travel on future date tour or change in your Individual Bookings. Amendment and Cancellation charges applicable and are to be borne by the passengers only.
- Consulates are not in Ahmedabad. Your travel cost and arrangements for travelling to Delhi/Bombay or any place due to personal calls or submissions is totally on your account only.

**Cancellation And / Or Amendments by Traveller:**

- All cancellations / amendments must be received in Writing to us either by email or Fax and has to be followed by a phone call by a concerned traveller. Once received we shall action the same in 24 to 48 Hours.
- Any Amendments you make after booking the tour will be treated as new booking and will be Strictly Subject to availability and rates available at the time of changes requested. If the same is made within cancellation period, cancellation charges will apply. also it is must to put this requests in writing and get confirmation in writing from our side. For any amendment the company reserves right to charge Rs.5000/- per transaction on and above any additional cost / amendment charges / applicable cancellation.
- If you wish to deviate your tour from the group on return to India the same is permitted. You will have to pay Rs.5000/- per deviation plus difference of Airfare as per availability of the date you wish to travel on. Pre - Tour deviations are not possible on Group Airfare. If you wish to go earlier than Group Departure Date than you are required to pay the difference of Individual Airfare and Group Fare.
- Any request to Change the tour date will be treated as cancellation on the last tour and fresh booking on the new tour. Cancellation charges will apply as stated above on the tour you are cancelling. New Tour may have different pricing even though may have a same itinerary and passengers are liable to pay the new tour charges.
- Please note that Company will be not be liable to pay any Cancellation Charges / Compensation / Expenditure if you are unable to join the tour due to any illness, court orders, non-availability of travel documents or visas, the same has to be borne by passengers only.

**Minimum Participation & Tour Cancellation:**

- Operations of Groups Tour to Europe is subject to Minimum Participation of 35 paying adult passengers.
- Maximum how many passengers travel on the tour is Travelsukha (P) Ltd decision and passengers will have no say on the same and there won't be any empty seats on the coach.
- Tours specified in the brochure / itinerary is subject to minimum participation of paying participants. If the participants are below the minimum prescribed or any unforeseen circumstances beyond our control or without assigning any reason the company reserves right to amend, amalgamate, alter, vary or cancel a tour without incurring the liability to pay any compensation.





- Under such circumstances amount paid by you will be refunded forthwith after deducting the actual expenses incurred by us like visa, travel insurance and the like but no compensation is payable. All refunds shall be given in Indian Rupees and through cheque or bank transfers only.
- If company decides to operate the tour with participation below minimum stipulated or if the participants are required to travel as "individual traveller" the company reserves right to collect additional amount in case any. Persons travelling as individual travellers such cases will not be provided certain services including that of tour manager and the client may travel in the same itinerary with some amendments such as in coach, airport transfers, which are fixed at times etc.

### **Overseas Travel Insurance:**

- Overseas Medical insurance is mandatory for Travel to European Countries.
- Some of our Tour cost includes medical insurance up to the Age of 70 Year and for the duration of the Tour. Additional charges only apply for passengers who are above the age of 70 Years with medical history and who are traveling for longer than of duration of the tour. In some cases, all medical reports may be required. Please check with our sales staff if the same is included in your tour cost or required to be purchased separately.
- Insurance if any, included in the tour price may be the standard travel care insurance policy provided by a third-party insurance service provider and the scope of the cover may be limited in nature, the details of which shall be provided to you at the time of confirmation of your booking. You are advised to discuss your insurance needs directly with insurance agent before proceeding on the tour and at your own cost procure any additional cover as may be advised.
- Please note, Insurance is the subject matter of solicitation, please read the terms and conditions of the insurance document carefully before finalizing your desired insurance cover. Insurance coverage may be age related. Kindly get the complete details from the insurer.
- Please note that you would have a direct contractual relation with the insurer and the Company is only a facilitator. You shall therefore check the accuracy and correctness of the insurance policy and in case of any error or lapse report the same to the Insurer directly and get the same rectified by them, as the Company would not be responsible for the same.
- We request you to understand the coverage of your insurance in details before obtaining and departing on your tour. Any claim needs to be put up directly by passengers with the insurer. Any approval or denial of the claims it's solely at direction of the insurance company only and TravelSukha will neither be held responsible nor liable nor required to give any compensation in any matter for whatsoever reason.

### **Hotels & Rooming Configuration:**

- Unlike Asian or other countries most of the hotel rooms in Europe are relatively small and not all hotels have air-conditioners or fan due to climatic conditions.
- You will find a list of Hotels which we usually use in the Itinerary section.
- Please note that hotels chosen are usually not in the City Centre and in metro cities such as London, Paris, Rome, Munich etc. the hotels are mostly next to the airports or any place which is not near to city centre.
- In case of non-availability or necessary in case of unforeseen circumstances to change mentioned hotel Travelsukha will reserve a similar category of substitute hotel.
- Most of the Hotels will accommodate up to 3 persons in room and for your comfort also we accept minimum of 3 persons in one room.
- Most hotels have more Twin rooms. Double rooms are available upon request but not guaranteed. If the Double room is not available a Twin room will be given.
- Please note that size of the Double and Triple rooms are usually the same. In Triple room, third bed is typically a roll- away bed or an extra bed.
- Please note that standard check in time is 1500 Hrs and Check out is 1100 Hrs in Europe. (It may vary from Hotel to Hotel)
- Room Rates are based on Standard Rooms. Supplement cost will be applicable for Sea Facing /Lake Facing / Deluxe / Suite Rooms.
- Not All hotels in Europe Offers Free WIFI and if required it must be purchased directly from the reception.





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- Due to major international events and trade fairs throughout Europe such as Air Show, World Athletic Meet, the Motor Show, Ice Skating Championships etc., the hotels may be blocked out more than two years in advance. In view of this, you may have to stay in hotels further away from the cities and the itineraries may have to be altered / amended.

### **Ferry Crossings:**

- We travel on an Overnight ferry to Cross the English Channel which will be from Harwich to the Hook of Holland.
- You have Breakfast on board the ferry which will be according to the Cruise Policy.
- You will be provided with standard Inside Cabin where there will be a bunk bed.
- In ferry it is a normal procedure that they do not give baggage receipt, when you give your baggage to them at the time of check in.

### **Distances and Journeys:**

- As the European Tours are done by coach, touring long distance is really unavoidable especially travelling from city to city. One has to sit in a coach for good amount of time and possibly many days will include long travel depending on the itinerary you choose. Though coaches are comfortable and Air conditioned, one has to be mentally and physically prepared for it.  
Coach and Coach Captain:
- It is strictly not allowed to eat, drink or smoke inside the Coach.
- Coach Captains are bound by European laws and restrictions about driving hours per day and per week. All itineraries are planned as per them. Therefore, it is absolutely essential for passengers to follow the time very strictly and punctually.
- In some Coaches an emergency washroom is available. Keeping in mind hygiene standards it can be used only in case of severe emergency. We try to make sufficient stops to ensure the comfort of our passengers.
- For our tours we do have all sizes of coaches such as 30-seater, 49-seater and 55-seater. We choose coach as per number of participants in the tour and we tend to use full capacity of our coach with no seat or hardly a seat or two empties in the coach.
- Our coaches will not have any WIFI facilities on board.

### **Sightseeing & Tours:**

- Please note that Eiffel Tower ticket time slots to go up needs to be pre – purchased and the same has very limited availability. If the same is not available we may have to queue up and the queue may last up to 2 to 3 hrs.
- Many times, due to strong wind or overcrowding on the 3<sup>rd</sup> level they stop the sale of the tickets and / or do not allow going on the top (3<sup>rd</sup> floor). In that case there will be no refund on the tickets.
- Eiffel Tower illuminations are subject to weather conditions and Eiffel Tower policies.
- We do not visit any monuments from inside in our City Tours unless Inside visit is specified in our inclusions.
- We do visit Leaning Tower of Pisa but from outside only as the same is 8 storeys building with 295 steps to climb and no lift. We do not take you inside.
- As the coaches are forbidden in Historic Centre of Rome, Florence and Venice the tours will be done by foot and sufficient amount of walking is involved.
- It is very common to have major events, cycle races or marathons or heavy traffic or due to any unforeseen circumstances some part of cities are not accessible to general public. In a case like this we may have to do tour walking or amend the itinerary or we may not be able to do City Tour, Sightseeing or Meal. We will try our best to take a way out but there will strictly not be any refund for the unutilized services.

### **Baggage:**

- On the tour luggage allowance in the coach will be one handbag and one suitcase per person.
- Portage in Any of Tours is not included. It will be passenger's responsibility to carry their bags to and from the Coach and their room.
- In case of any loss of baggage in airline, ferry, coach, hotels, or any place, TravelSukha will not be held responsible.





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### **Tipping:**

- Tipping is compulsory in Europe. Following are the tips each passengers are required to pay upon arrival or before departure in India.
- Central Europe – 3 EUROS per person per day
- Scandinavian Countries – 3 EUROS per person per day
- Russia – 6 EUROS per person per day
- Eastern Europe – 3 EUROS per person per day
- Spain & Portugal – 3 EUROS per person per day
- Egypt – 6 USD per person per day
- Turkey – 6 USD per person per day
- Tips must be paid by all the passengers both Adults & Children. Tips remain the same.
- The tips will be considered for the total duration of the tour including the arrival & departure days.

### **Food and Water:**

- Breakfast: Your breakfast is normally a continental breakfast which usually will have Tea or Coffee, Juices, Cereals, Milk, Breads, Butter, Jam. No Indian item or Jain item may be available.
- Lunch & Dinner: All our Lunches and Dinners will be pure vegetarian meals. Your typical meal will consist of Two Main Veg Dishes, Naan or Roti, Dal, Rice, Salad and Sweet or Ice Cream.
- At Mt. Titlis, Jungfraujoch and Cruise they have meals as per their policy.
- If you are non-vegetarian please request us at the time of booking.
- Jain passengers: Please note, the Jain food which may be provided will be without onion, garlic & potatoes. Any further restriction from the above for vegetables etc. cannot be accommodated. Also, there will be restricted choice of vegetables, curries items for Jain passengers.
- Some of Meals will be Packed Meals on the Tour for betterment of itinerary and convenience of our passengers.
- Drinking water will not be provided during the tour because tap water is suitable for drinking.
- Meals Doesn't Include any Water Bottles, Beverages Hard/Soft drinks, Fruit Juices.
- In Some European cities soup, starter or deserts served are limited.
- Some of the meals in the tour can be pizzas and pastas to provide variety of cuisine.
- Please note that lunch and dinners are in restaurants, which may be far from your hotels.
- If you are sick or ill on tour, we will guide you to the medical facilities but the tour will continue towards and the tour manager also will continue further on the tour. You will be on your own.

### **Discontinuation of Tour:**

- In case due to loss of passport, theft, illness, death if you are not able to continue the tour the company is not liable to give any refund on unutilized services.
- Please note that in case of death of tourist(s) all the Arrangements of the transportation of the dead body including procuring death certificate, post – mortem, repatriation of dead body and all personal expenses has to be taken care by deceased's family or accompanying family or friends. Neither Tour Manager nor the company will be held responsible for the same.
- In case if you lost the passport, from Indian embassy in that country, you will have to get a new passport. And, with new passport you will have to straight return back to India. We will not allow you to travel with the tour, after losing the passport.
- Please note that in case if you have lost your passport the cost of getting new passport and change of arrangement to return back to India has to be borne by passenger and there will be no refund for any unutilized services.

