

12 NIGHTS & 13 DAYS – BEST OF CANADA

DEPARTURE DATES:

MAY - 5, 19

JUNE - 9, 23

JULY - 7, 21

AUG - 11



Eastern Canada is generally considered to be the region of Canada east of Manitoba, consisting of the following provinces: Newfoundland and Labrador New Brunswick Nova Scotia Ontario Prince Edward Island Quebec Ontario and Quebec.

The Canadian Rockies mountain range spans the provinces of British Columbia and Alberta. With jagged, ice-capped peaks, including towering Mt. Robson, it's a region of alpine lakes, diverse wildlife and outdoor recreation sites. Other national parks are Jasper, with the famously accessible Athabasca Glacier, and Banff, site of glacier-fed Lake Louise



PACKAGE HIGHLIGHTS

- Accommodation for 03 Nights in Toronto in Hotel Edward or Hilton Garden inn Airport or Similar
- Accommodation for 01 Night in Ottawa in Hotel Novotel or Best Western or Holiday inn or Similar
- Accommodation for 02 Nights in Montreal in Hotel Hilton Garden inn or Ramada Plaza or Aloft or Similar
- Accommodation for 02 Nights in Banff in Hotel Holiday Inn Canmore or Banff Ptarmigan or Banff Voyager inn or Similar
- Accommodation for 01 Night in Calgary in Hotel Sandman or Holiday Inn or Similar
- Accommodation for 03 Nights in Vancouver in Coast Plaza or Holiday Inn Airport or Similar
- Daily Breakfast at Hotel
- 12 Indian Dinners
- Airport Transfers as mentioned in the Itinerary
- Guided City Tour: Toronto, Ottawa, Montreal, Quebec City, Vancouver
- Banff Orientation tour with Gondola Ride
- Day Excursion to Lake Louise and Icefield Parkway
- Surface Transfers: Toronto, Ottawa, Montreal, Quebec City, Calgary - Banff – Calgary
- Airfare: Calgary - Vancouver (incl 1 check in bag per person)
- **Entrance Tickets:**
- Hornblower cruise
- CN tower
- Olympic Park
- Banff Gondola Ride
- Icefield Explorer Ride
- Capilano Suspension Bridge
- Sea to Sky Gondola Ride
- All Taxes & Tips

PACKAGE COST

	Package Cost
Adult	INR 267500/-
Child with Bed	INR 256900/-
Child without Bed	INR 173900/-

DAY WISE TENTATIVE ITINERARY:

Day 01 – Arrive in Toronto

Welcome to Toronto! A fabulous waterfront city lying on the north shore of Lake Ontario, Toronto is Canada's largest and most cosmopolitan city. Upon arrival check in to the Hotel. Evening enjoy packed dinner delivered to Hotel. (Dinner)



Day 02 –Toronto city tour + CN Tower

After breakfast, proceed for a City Tour of Toronto, where you will explore the Hockey Hall of Fame, CN Tower, Rogers Centre, Air Canada Centre, Olympic Spirit, Toronto's Harbourfront, St. Lawrence Market, the Entertainment District, Casa Loma, the Royal Ontario Museum, Bata Shoe Museum, and Eaton Centre. In the evening, enjoy a delicious meal in the Indian restaurant (Breakfast, Dinner)

Day 03 - Day trip to Niagara Falls with Hornblower Cruise

After breakfast, today you will proceed towards Canada's greatest Natural Wonder, Niagara Falls by road (approx 1.15 hours). You will visit Horseshoe Falls, Table Rock, floral clock, Clifton Hill and Niagara on the Lake. You will ride the famous "Hornblower Cruise," which takes us close to the thundering Falls and around the American Falls (seasonal). Later, we will proceed back to Toronto. In the evening, enjoy a delicious meal in the Indian restaurant. (Breakfast, Dinner)

Day 04 - Toronto - Ottawa

After breakfast today, we will proceed to Ottawa by Coach (approx 4.33hrs). Upon arrival in Ottawa proceed for a guided city tour, including the Parliament Building, Supreme Court of Canada, National Arts Center, Rideau Canal, Ottawa City Hall, Rockcliffe Lookout, Ows Lake, Ornamental Gardens, Chinatown & Little Italy, and Farmer's Market. In the evening, enjoy a delicious meal in the Indian restaurant and check in at the hotel. (Breakfast, Dinner)

Day 05 - Ottawa - Montreal

After breakfast, proceed to Montreal by Coach (approx 2hours), and upon arrival proceed for an exciting city tour of Montreal. Visit Old Montreal, Notre-Dame Basilica, Olympia Park, Mount Royal Park, St. Joseph's Oratory, Montreal Harbor, Chinatown, Place Ville Marie, City Hall, Bell Centre, Downtown Montreal and much more. In the evening, enjoy a delicious meal in the Indian restaurant and check in at the hotel. (Breakfast, Dinner)

Day 06 – Day trip to Quebec & Montmorency Falls

After breakfast, proceed for a day tour to Quebec City. We will bring you through all the historical treasures of Quebec such as: Place Royale, Plains of Abraham, Parliament Building, Montmorency Falls, Ile D'Orleans, Place D'Armes and many more. Later, we will enjoy an Indian meal for dinner. (Breakfast, Dinner)

Day 07 – Montreal-Calgary

After breakfast, take a flight to Calgary. Welcome to Calgary. Experience the authentic and vibrant community, modern amenities and beautiful surroundings of the Town of Banff. Upon arrival, transfer to Banff, then proceed to the hotel and check-in. In the evening proceed to Indian restaurant for Dinner (Breakfast, Dinner)

Day 08 – Banff National Park with Gondola Ride

Today after breakfast, we will set out to explore the Sulphur Mountains. The mountains were named in 1916 for the hot springs on its lower slopes. The springs have been developed into swimming and hot pools. We will then take a Gondola ride in order to explore Sculpture Mountain. In the evening proceed to Indian restaurant for Dinner (Breakfast, Dinner)

Day 09 – Visit Lake Louise & Ice Field Parkway

Today after breakfast, we will leave for Columbia Ice Fields by road. Today we explore Lake Louise and Ice Field Parkway. Enroute enjoy natural attractions such as Bow Falls & Moraine Lake. Evening, return



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back to Banff by evening. Later, transfer to Indian restaurant for dinner and check – in to Calgary Hotel. (Breakfast, Dinner)

Day 10- Calgary – Vancouver by flight. Vancouver City tour + Capilano Suspension Bridge

Today after breakfast, we will fly to Vancouver. Upon arrival, we will go for city tour of Vancouver explore the Capilano Suspension Bridge, a simple suspension bridge crossing the Capilano River in the District of North heading Vancouver, British Columbia. Spend free time at Stanley Park followed by the English Bay. Enjoy a delicious Indian Dinner. Later check in to the hotel. (Breakfast, Dinner)

Day 11- Whistler Day trip with Sea to Sky Gondola

Today, we will be heading to the Whistler take a short ride up to the summit of the Sea to Sky Gondola. Don't forget to look on the right when you are going up the gondola to see Shannon Falls. See the famous Brandywine Falls Provincial Park. Visit the Whistler Village. Free time for shopping & other activities. In the evening, we will return to our hotel in Vancouver for dinner and overnight stay. (Breakfast, Dinner)

Day 12- Vancouver – Victoria & Butchart Garden

Today after breakfast, we will proceed to Victoria, British Columbia's capital city Once docked on Vancouver Island the tour continues to the world famous Butchart Gardens. After the garden, head to downtown Victoria through China Town and the Inner Harbor. Once downtown, you can enjoy additional free time to explore the local area including the Empress Hotel, the Royal BC Museum and the BC Legislature. Enjoy a delicious Indian Dinner. (Breakfast, Dinner)

Day 13- Vancouver - Fly Out

Today after breakfast, we will depart to your next destination. (Breakfast)

EXCLUSIONS:

- International Airfare
- Montreal – Calgary Flight
- Visa Fees
- Insurance
- 5% GST Will Be Applicable on Total Tour Cost.
- Cost of Sightseeing (Except Above)
- Tips to Driver, Guide
- Any personal expenses i.e. Laundry, Tips, And Phone calls etc.
- Anything which is not mentioned in Inclusions.
- Any surcharge applicable during your travel dates.
- No Portage Included. You have to carry your luggage on your own to your room.

PAYMENT POLICY:

- Initial Deposit: Rs.50, 000/ per person to confirm your booking with us.
- 2nd Payment: 60 days prior to departure: 50% Of the Tour Cost per person
- 3rd Payment: 35 days prior to departure: 75% Of the Tour Cost per person
- Remaining Full Payment: 25 days prior to departure 100% Of the Tour Cost per person
- In Case of Air Ticket Issuance, we need Full Payment against Issuance.
- Any Meal / Seat Selection charges need to be paid as per actual airline rate.



- Cruise Payment to be cleared 60 Days (2 Months) prior to your travel date.
- Payments can be remitted through any of the following mode and is subject to realization.
 - A. At Par Cheque: Issue in the name of 'Given Account Detail'
 - B. Bank Details for Cash / Cheque Deposit.

CANCELLATION POLICY

Air -Ticket:

In case of flight cancellation, flight cancellation charges will be applied as per actual levied by the airline. No money will be refunded in case of issuance of NON-REFUNDABLE flight.

Package:

Written cancellation has to be sent to us by Email.

- Advance money (25% of the package cost) is non-refundable.
- 30 - 25 Days prior to departure 50% of tour cost
- 24 - 15 Days prior to departure 75% of tour cost
- 14 - 00 Days prior to departure 100% of tour cost

No refund will be entertained if the tour is cancelled due to bad weather, civil / political disturbance, or anything beyond human control. But there will be full co-operation from the entire team to make an alternate arrangement in such cases.

Above are the cancellation rules but we will put our best possible effort to minimize the cancellation charge.

Visa:

- If customer cancelled his plan after submission of their visa application to authorized submission centre /consulate /embassy. Then total paid visa fees including services charges are non-refundable. Visa fee is non-refundable once paid even your visa is done/cancelled/refused/withdraw.
- If customer cancelled his travel plan due to any reason after submission of visa documents to us then he is liable to pay our service charges fully. If their visas not yet applied from us then we can refund fully visa fee paid by customer to us within 10 days.

Insurance:

- You cannot Change / Return your travel insurance policy for a refund if you've already started your trip.
- In case of cancellation of policy after its issuance a small administrative fee (INR 300-400 per policy) for the cancellation will be applied.

TERMS & CONDITIONS:

Important Notes

- Tour manager will be provided if the group Size is 15pax & above. Else the tour would be conducted with a Driver cum Tour Guide. Please check with us one week prior to departure for the group size.



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- A valid credit card for each room would be required by respective passengers at all Hotels at the time of check in for a guarantee deposit.
- Airport transfer on Day 1 & Day 7 will be on Private / SIC basis. We will need the flight details and passenger local mobile number at least 10 working days ahead in order to provide excellent service towards passenger airport pick-ups.
- Tours will be conducted in a 55-seater Coach / 24-seater Mini Bus / 15- seater Mini Bus / Van with driver cum guide depending on the number of passengers confirmed.
- In case, the passenger count per departure are 10 adults or below for any reason, then we can offer them any one of the below options –
- Intercity transfers: NIA-TOR-OTT-MON will be in AC Deluxe Coaches on SIC basis. There won't be any additional charges for the same and all train station, bus terminal & airport transfers will be included on private basis. Please note, in this case, the 1000 Island cruise will be replaced by Cable Car ride at Montmorency Falls.
- Some tour & sight seen will on SIC basis
- We can shift them to the next available departure date. Please check with us 30-days prior to start date of the tour.
- Child age 2-9 years. Above 9 years is considered as an adult.
- We reserve the right to use alternative accommodation, sightseeing tours and transfer of equal or higher standards.
- No refunds either in part or full will be made for any unused services in above package like ground transportation, meals, accommodation, sightseeing tours.
- The Incidental charges are not included: for instance: Porterage, tips, laundry, telephone calls, alcohol/non-alcoholic beverages.
- Early check-In is not guaranteed. Every effort will be made for passengers coming in early but this is at the hotel's discretion & availability.
- Passengers requiring Wheelchair assistance will have to make their own arrangements.
- Please note that some hotels require guests to give their Credit card/cash towards incidentals. No charges are levied unless guests use services not included in the package.
- Please note for dinners in Niagara Falls the restaurant will be walking distance from the Hotel and no transfers will be provided for the same.
- Final working itinerary and vouchers will be sent by email 05 days prior to departure date.
- Tour manager will be separate for Elegant East Canada & Canadian Rockies.

Brochure Accuracy:

- All information given in the Brochure / Itinerary / Sightseeing Tours are based on the information available at the time of publication. We reserve the right to change any brochure / itinerary before or after booking of your tour due to any event beyond our control. In case if we will know about any changes before your departure we will update or communicate with you otherwise our Tour Manager or Local Representative will inform you of the changes on the tour. We have provided information to the best of our knowledge and we will not be held responsible for any inaccuracy in brochure.

Tour Cost, Taxes & Rate of Exchange:

- ROE will be determined on the day when you make the final payment.
- All our Tours are priced in two parts Indian Rupees and Foreign Currency Amount (which is EURO / Great British Pound / Swiss Francs depending on Tour / Destination you choose to visit). However, the cost must be paid in India before your departure in Indian Rupees only. Foreign Exchange Amount will be converted to Indian Rupees with the prevailing rate of exchange of respective currency on the day when you make final Payment towards forex part.



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- The initial deposits & initial payments will be towards the INR or Indian rupee payments. Later, as and when you pay towards foreign exchange component, the rate of exchange is counted towards the forex rate prevailing on that day exchange rate.
- Initial Deposit will be considered towards Indian Rupees part only.
- Addition to Tour Cost 5% Service Tax is applicable on entire tour cost unless specified in the Inclusions
- ROE will be determined on the day when you make the final payment.
- All our Tours are priced in two parts Indian Rupees and Foreign Currency Amount (which is EURO / Great British Pound / Swiss Francs depending on Tour / Destination you choose to visit). However, the cost must be paid in India before your departure in Indian Rupees only. Foreign Exchange Amount will be converted to Indian Rupees with the prevailing rate of exchange of respective currency on the day when you make final Payment towards forex part.
- The initial deposits & initial payments will be towards the INR or Indian rupee payments. Later, as and when you pay towards foreign exchange component, the rate of exchange is counted towards the forex rate prevailing on that day exchange rate.
- Initial Deposit will be considered towards Indian Rupees part only.
- Addition to Tour Cost 5% Service Tax is applicable on entire tour cost unless specified in the Inclusions.

Validity of Rates, Airfare & Taxes:

- All the rates are subject to change without any prior notice
- Costing of the current tour is based on current Airfare and Taxes as on October '2018. Any further increase in airfare OR taxes due to increase in the fuel price, change in government Regulations, taxes, etc., charged by the airline will have to be borne by the passengers that may be before or after booking of tour.
- All rates are strictly subject to availability at the time of booking from Airlines, Hotels, Meals, Sightseeing, Coaches, Train Tickets (if any) etc.

Payments and Options for Payments:

- Payments are accepted in Indian Rupees only. Payments can be made by Cheque, Bank Transfers, Demand Drafts, Cash (Maximum upto INR 49000/- per person with PAN Card Copy) and Credit Cards.
- Copy of PAN Card is required if Payment is made by cash and is more than Rs.50,000/-
- If you are paying by Credit Card 1.24% of the amount paid by the card will be charged additionally on and above the tour cost.

Refunds:

- There will be no refund on unutilized services or partly utilized services.
- Due to reasons beyond our control such as strikes, heavy traffic, rain etc. or you did not use services such as Meals, Entrance Fees, Sightseeing Tour, Hotels, Cruises, Optional Tours it is clearly understood that there will be no refund due to any reason whatsoever.
- Any refund (if due) process will take minimum 30 days or the time taken as per the supplier policy on whose services needs to be refunded.
- Refunds will be given in Indian Rupees and through Cheque or Bank Transfers only in your account even though payment is done by cash.
- If refund is due in foreign currency the ROE will be considered on the day when the payment was made.

Cancellation And / Or Amendments by Traveller:

- All cancellations / amendments must be received in Writing to us either by email or Fax and has to be followed by a phone call by a concerned traveller. Once received we shall action the same in 24 to 48 Hours.



- Any Amendments you make after booking the tour will be treated as new booking and will be Strictly Subject to availability and rates available at the time of changes requested. If the same is made within cancellation period, cancellation charges will apply. also, it is must to put this request in writing and get confirmation in writing from our side. For any amendment the company reserves right to charge Rs.5000/- per transaction on and above any additional cost / amendment charges / applicable cancellation.
- If you wish to deviate your tour from the group on return to India the same is permitted. You will have to pay Rs.5000/- per deviation plus difference of Airfare as per availability of the date you wish to travel on. Pre - Tour deviations are not possible on Group Airfare. If you wish to go earlier than Group Departure Date than you are required to pay the difference of Individual Airfare and Group Fare.
- Any request to Change the tour date will be treated as cancellation on the last tour and fresh booking on the new tour. Cancellation charges will apply as stated above on the tour you are cancelling. New Tour may have different pricing even though may have a same itinerary and passengers are liable to pay the new tour charges.
- Please note that Company will be not be liable to pay any Cancellation Charges / Compensation / Expenditure if you are unable to join the tour due to any illness, court orders, non-availability of travel documents or visas, the same has to be borne by passengers only.

Baggage:

- On the tour luggage allowance in the coach will be one handbag and one suitcase per person.
- Portage in Any of Tours is not included. It will be passenger's responsibility to carry their bags to and from the Coach and their room.
- In case of any loss of baggage in airline, ferry, coach, hotels, or any place, TravelSukha will not be held responsible.

Discontinuation of Tour:

- In case due to loss of passport, theft, illness, death if you are not able to continue the tour the company is not liable to give any refund on unutilized services.
- Please note that in case of death of tourist(s) all the Arrangements of the transportation of the dead body including procuring death certificate, post - mortem, repatriation of dead body and all personal expenses has to be taken care by deceased's family or accompanying family or friends. Neither Tour Manager nor the company will be held responsible for the same.
- In case if you lost the passport, from Indian embassy in that country, you will have to get a new passport. And, with new passport you will have to straight return back to India. We will not allow you to travel with the tour, after losing the passport.
- Please note that in case if you have lost your passport the cost of getting new passport and change of arrangement to return back to India has to be borne by passenger and there will be no refund for any unutilized services.

